

Instruction to your

bank or building society

to pay by Direct Debit

Urban Design Group

Please fill in the whole form including official use box using a ball Service User Number (SUN) point pen and send it to: 5 Urban Design Group 70 Cowcross Street FOR PSL re Urban Design Group OFFICIAL USE ONLY London This is not part of the instruction to your Bank or Building Society. EC1M 6EJ Important – Please complete these details: Account Holder(s) Name & Address: Name: Name(s) of Account Holder(s) Address: Postcode: Bank/Building Society account number **Email Address: Branch Sort Code** Instruction to your bank or building society Please pay PSL re Urban Design Group Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain Name and full postal address of your Bank or Building Society with PSL re Urban Design Group and, if so, details will be passed Bank/Building Society electronically to my bank/building society. Address Signature(s) Date Postcode Reference Number

Banks and Building Societies may not accept Direct Debit Instructions for some types of account

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This guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit PSL re Urban Design Group will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request PSL re Urban Design Group to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by PSL re Urban Design Group or your bank or building Society, you are entitled to a full and immediate refund of the amount paid from your bank or building society
 - If you receive a refund you are not entitled to, you must pay it back when PSL re Urban Design Group asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building Society. Written confirmation may be required. Please also notify us.